

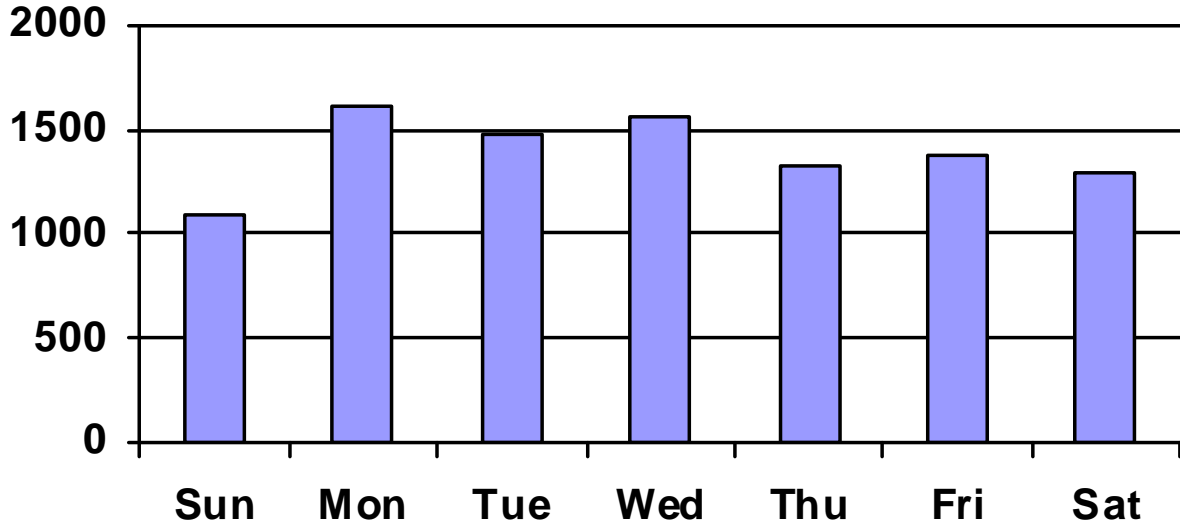
CLINTON COUNTY CENTRAL DISPATCH
MONTHLY SERVICES REPORT
August 2011

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	9056	9350	-3.14%	68855	68458	0.58%
2. Average per Day	292	302	-3.14%	325	323	0.58%
3. Average per Hour	12	13	-3.14%	14	13	0.58%
B. PATROL GENERATED DISPATCHES	4677	4206	11.20%	33948	34473	-1.52%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2450	2633	-6.95%	18354	18560	-1.11%
2. Fire Dispatches	88	69	27.54%	681	598	13.88%
3. Medical First Responder Dispatches	214	227	-5.73%	1731	1688	2.55%
4. Ambulance Dispatches	487	431	12.99%	3727	3456	7.84%
5. Dispatch Completed	1281	1470	-12.86%	9620	9449	1.81%
6. Activity Not Dispatched	804	822	-2.19%	7575	8187	-7.48%
D. TOTAL CALLS FOR SERVICE	5324	5652	-5.80%	39310	39743	-1.09%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	46.02%	46.59%	-1.22%	46.69%	46.70%	-0.02%
2. Fire Dispatches	1.65%	1.22%	35.39%	1.73%	1.50%	15.13%
3. Medical First Responder Dispatches	4.02%	4.02%	0.08%	4.40%	4.25%	3.68%
4. Ambulance Dispatches	9.15%	7.63%	19.95%	9.48%	8.70%	9.03%
5. Dispatch Completed	24.06%	26.01%	-7.49%	24.47%	23.78%	0.00%
6. Activity Not Dispatched	15.10%	14.54%	3.84%	19.27%	20.60%	-6.46%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	10001	9858	1.45%	20183	19729	2.30%
2. Ratio Requests to Dispatches	0.91	0.95	-4.53%	0.91	0.92	-1.83%
G. MOBILE DATA SYSTEM						
1. Total Transactions	47835	43713	9.43%	338127	355837	-4.98%

**AUGUST 2011
TELEPHONE CALL ACTIVITY**

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	475 5.1	325 3.5	677 7.3	1004 10.8	1119 12.0	1243 13.4	1017 10.9	802 8.6	6662 71.6
OUTGOING (aver. per hr.)	217 2.3	127 1.4	220 2.4	385 4.1	410 4.4	375 4.0	374 4.0	286 3.1	2394 25.7
ALL CALLS AVER. PER HR AVER. PER DAY	692.0 7.4	452.0 4.9	897.0 9.6	1389.0 14.9	1529.0 16.4	1618.0 17.4	1391.0 15.0	1088.0 11.7	9056.0 12.2 292.1
SOURCE:		THIS MONTH	MONTH LAST YR	% CHANGE IN M.T.D.		YEAR TO DATE	LAST YR TO DATE	% CHANGE IN Y.T.D.	
911 & VoIP TRUNKS		1549	1653	-6%		11838	12246	-3%	
CELLULAR CALLS		1812	1914	-5%		11899	12227	-3%	
GENERAL CALLS		3301	3375	-2%		25263	25249	0%	
TOTAL		6662	6942	-4%		49000	49722	-1%	
% 911 & VoIP TRUNKS		23.3%	23.8%			24.2%	24.6%		
% CELLULAR CALLS		27.2%	27.6%			24.3%	24.6%		
% GENERAL CALLS		49.5%	48.6%			51.6%	50.8%		
Y.T.D. EMERGENCY CALLS:					CELLULAR	50%	52%		
** VoIP CALLS: Increasing number of VoIP providers are now sending their 911 calls through traditional 911 trunks									

Calls For Service by Day of Week
Date: 08/01/2011 - 08/31/2011



Calls For Service by Hour of Day
Date: 08/01/2011 - 08/31/2011

