

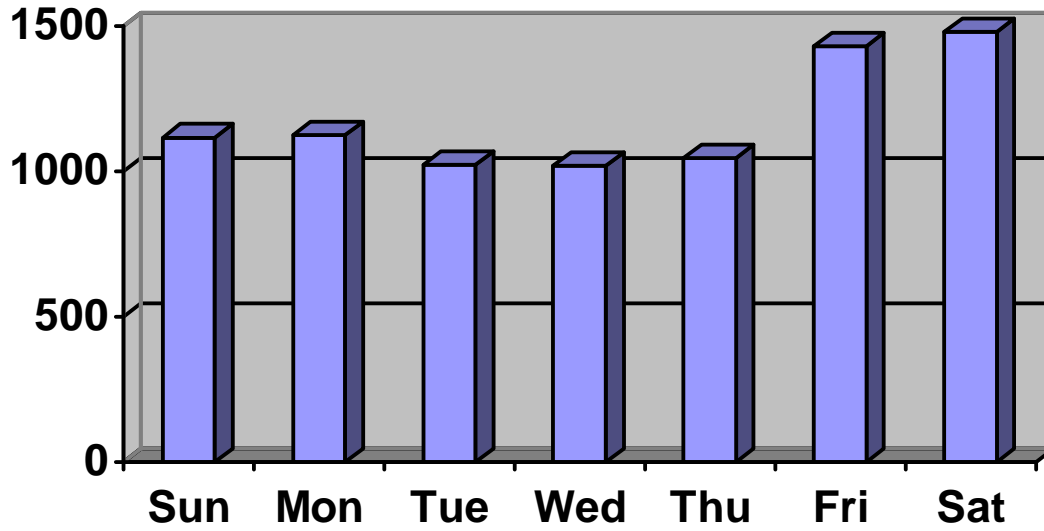
CLINTON COUNTY CENTRAL DISPATCH
MONTHLY SERVICES REPORT
April 2011

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	7706	8119	-5.09%	32993	31746	3.93%
2. Average per Day	257	271	-5.09%	275	265	3.93%
3. Average per Hour	11	11	-5.09%	11	11	3.93%
B. PATROL GENERATED DISPATCHES	3936	4341	-9.33%	15767	17099	-7.79%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	1994	2234	-10.74%	8730	8326	4.85%
2. Fire Dispatches	79	90	-12.22%	341	274	24.45%
3. Medical First Responder Dispatches	217	184	17.93%	817	749	9.08%
4. Ambulance Dispatches	477	393	21.37%	1811	1623	11.58%
5. Dispatch Completed	1157	1106	4.61%	4563	4202	0.00%
6. Activity Not Dispatched	683	833	-18.01%	3437	3844	-10.59%
D. TOTAL CALLS FOR SERVICE	3450	3734	-7.61%	17321	16823	2.96%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	57.80%	59.83%	-3.40%	50.40%	49.49%	1.84%
2. Fire Dispatches	2.29%	2.41%	-5.00%	1.97%	1.63%	20.87%
3. Medical First Responder Dispatches	6.29%	4.93%	27.64%	4.72%	4.45%	5.94%
4. Ambulance Dispatches	13.83%	10.52%	31.37%	10.46%	9.65%	8.38%
5. Dispatch Completed	33.54%	29.62%	0.00%	26.34%	24.98%	0.00%
5. Activity Not Dispatched	19.80%	22.31%	-11.26%	19.84%	22.85%	-13.16%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	7386	8075	-8.53%	15081	16735	-9.88%
2. Ratio Requests to Dispatches	1.04	1.09	-4.03%	1.04	0.94	11.48%
G. MOBILE DATA SYSTEM						
1. Total Transactions	38113	44285	-13.94%	152269	174559	-12.77%

**APRIL 2011
TELEPHONE CALL ACTIVITY**

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	340 3.8	264 2.9	648 7.2	939 10.4	933 10.4	1035 11.5	829 9.2	601 6.7	5589 7.8
OUTGOING (aver. per hr.)	138 1.5	120 1.3	243 2.7	356 4.0	401 4.5	331 3.7	295 3.3	233 2.6	2117 2.9
ALL CALLS AVER. PER HR AVER. PER DAY	478.0 5.3	384.0 4.3	891.0 9.9	1295.0 14.4	1334.0 14.8	1366.0 15.2	1124.0 12.5	834.0 9.3	7706.0 10.7 248.6
SOURCE:		THIS MONTH	MONTH LAST YR	% CHANGE IN M.T.D.		YEAR TO DATE	LAST YR TO DATE	% CHANGE IN Y.T.D.	
911 & VoIP TRUNKS		1276	1424	-10%		5750	5433	6%	
CELLULAR CALLS		1409	1400	1%		5491	5366	2%	
GENERAL CALLS		2904	3128	-7%		12409	11977	4%	
TOTAL		5589	5952	-6%		23650	22776	4%	
% 911 TRUNKS		22.8%	23.9%			24.3%	23.9%		
% CELLULAR CALLS		25.2%	23.5%			23.2%	23.6%		
% GENERAL CALLS		52.0%	52.6%			52.5%	52.6%		
Y.T.D. EMERGENCY CALLS:					CELLULAR	49%	48%		
Cellular calls can take up to three (3) times longer for a telecommunicator to process than traditional 911 landline calls.									

Calls For Service by Day of Week
Date: 04/01/2011 - 04/30/2011



Calls For Service by Hour of Day
Date: 04/01/2011 - 04/30/2011

