

CLINTON COUNTY CENTRAL DISPATCH
MONTHLY SERVICES REPORT

October 2011

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	8878	9105	-2.49%	85917	86470	-0.64%
2. Average per Day	286	294	-2.49%	283	284	-0.64%
3. Average per Hour	12	12	-2.49%	12	12	-0.64%
B. PATROL GENERATED DISPATCHES	4139	4194	-1.31%	42460	42561	-0.24%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2383	2634	-9.53%	22927	23559	-2.68%
2. Fire Dispatches	94	107	-12.15%	824	794	3.78%
3. Medical First Responder Dispatches	228	230	-0.87%	2159	2150	0.42%
4. Ambulance Dispatches	504	469	7.46%	4658	4431	5.12%
5. Dispatch Completed	1233	1306	-5.59%	12056	12101	0.00%
6. Activity Not Dispatched	678	834	-18.71%	8989	9827	-8.53%
D. TOTAL CALLS FOR SERVICE	5120	5580	-8.24%	48032	49321	-2.61%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	46.54%	47.20%	-1.40%	47.73%	47.77%	-0.07%
2. Fire Dispatches	1.84%	1.92%	-4.26%	1.72%	1.61%	6.56%
3. Medical First Responder Dispatches	4.45%	4.12%	8.04%	4.49%	4.36%	3.11%
4. Ambulance Dispatches	9.84%	8.41%	17.12%	9.70%	8.98%	7.94%
5. Dispatch Completed	24.08%	23.41%	2.89%	25.10%	24.54%	0.00%
6. Activity Not Dispatched	13.24%	14.95%	-11.40%	18.71%	19.92%	-6.07%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	9259	9774	-5.27%	17234	17666	-2.45%
2. Ratio Requests to Dispatches	0.96	0.82	17.53%	0.96	22.12	-95.66%
G. MOBILE DATA SYSTEM						
1. Total Transactions	44738	40676	9.99%	429165	434965	-1.33%

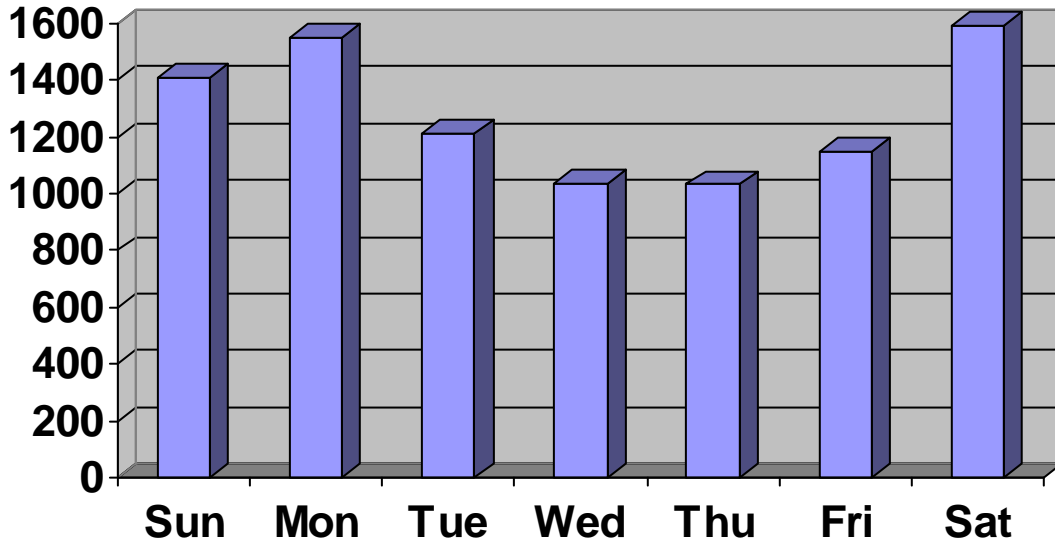
**OCTOBER 2011
TELEPHONE CALL ACTIVITY**

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	427 4.6	281 3.0	724 7.8	1091 11.7	1008 10.8	1171 12.6	1009 10.8	677 7.3	6388 68.7
OUTGOING (aver. per hr.)	172 1.8	126 1.4	304 3.3	458 4.9	387 4.2	377 4.1	356 3.8	310 3.3	2490 26.8
ALL CALLS AVER. PER HR AVER. PER DAY	599.0 6.4	407.0 4.4	1028.0 11.1	1549.0 16.7	1395.0 15.0	1548.0 16.6	1365.0 14.7	987.0 10.6	8878.0 11.9 286.4
SOURCE:		THIS MONTH	MONTH LAST YR	% CHANGE IN M.T.D.		YEAR TO DATE	LAST YR TO DATE	% CHANGE IN Y.T.D.	
911 & VoIP TRUNKS		1383	1603	-14%		14705	15427	-5%	
CELLULAR CALLS		1882	1885	0%		15429	15723	-2%	
GENERAL CALLS		3123	3177	-2%		31292	31728	-1%	
TOTAL		6388	6665	-4%		61426	62878	-2%	
% 911 & VoIP TRUNKS		21.6%	24.1%			23.9%	24.5%		
% CELLULAR CALLS		29.5%	28.3%			25.1%	25.0%		
% GENERAL CALLS		48.9%	47.7%			50.9%	50.5%		
Y.T.D. EMERGENCY CALLS:					CELLULAR	51%	52%		

** VoIP CALLS: Increasing number of VoIP providers now sending their 911 calls through traditional 911 trunks.

Calls For Service by Day of Week

Date: 10/01/2011 - 10/31/2011



Calls For Service by Hour of Day

Date: 10/01/2011 - 10/31/2011

