

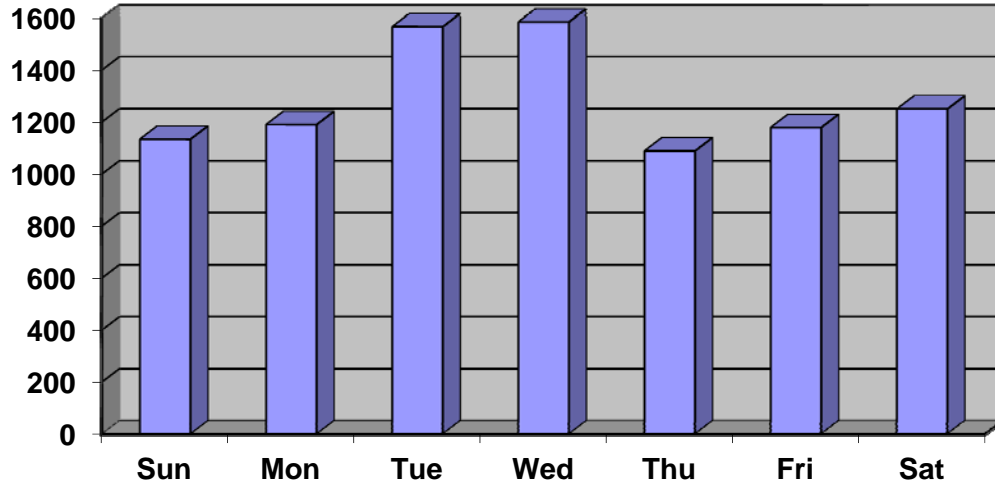
CLINTON COUNTY CENTRAL DISPATCH
MONTHLY SERVICES REPORT
November 2011

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	9094	7686	18.32%	95011	118464	-19.80%
2. Average per Day	303	256	18.32%	284	355	-19.80%
3. Average per Hour	13	11	18.32%	12	15	-19.80%
B. PATROL GENERATED DISPATCHES	4174	3933	6.13%	46634	32919	41.66%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2412	2323	3.83%	25339	30967	-18.17%
2. Fire Dispatches	132	77	71.43%	956	810	18.02%
3. Medical First Responder Dispatches	223	205	8.78%	2382	1917	24.26%
4. Ambulance Dispatches	450	438	2.74%	5108	4299	18.82%
5. Dispatch Completed	1245	1127	10.47%	13301	2000	0.00%
6. Activity Not Dispatched/Cancelled Calls	656	807	-18.71%	9645	7095	35.94%
D. TOTAL CALLS FOR SERVICE	5118	4977	2.83%	53150	46808	13.55%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	47.13%	46.67%	0.97%	47.67%	66.16%	-27.94%
2. Fire Dispatches	2.58%	1.55%	66.71%	1.80%	1.73%	3.94%
3. Medical First Responder Dispatches	4.36%	4.12%	5.78%	4.48%	4.10%	9.43%
4. Ambulance Dispatches	8.79%	8.80%	-0.09%	9.61%	9.18%	4.64%
5. Dispatch Completed	24.33%	22.64%	7.43%	25.03%	4.27%	0.00%
6. Activity Not Dispatched	12.82%	16.21%	-20.95%	18.15%	15.16%	19.72%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	9292	8910	4.29%	18551	18684	-0.71%
2. Ratio Requests to Dispatches	0.98	0.86	13.45%	0.98	30.30	-96.77%
G. MOBILE DATA SYSTEM						
1. Total Transactions	43256	38612	12.03%	472421	603883	-21.77%

**NOVEMBER 2011
TELEPHONE CALL ACTIVITY**

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	424 4.7	291 3.2	839 9.3	1017 11.3	936 10.4	1200 13.3	1205 13.4	751 8.3	6663 9.3
OUTGOING (aver. per hr.)	124 1.4	148 1.6	250 2.8	410 4.6	378 4.2	453 5.0	377 4.2	291 3.2	2431 3.4
ALL CALLS AVER. PER HR AVER. PER DAY	548.0 6.1	439.0 4.9	1089.0 12.1	1427.0 15.9	1314.0 14.6	1653.0 18.4	1582.0 17.6	1042.0 11.6	9094.0 12.6 303.1
		THIS MONTH	MONTH LAST YR	% CHANGE IN M.T.D.		YEAR TO DATE	LAST YR TO DATE	% CHANGE IN Y.T.D.	
SOURCE (INCOMING):									
911 & VoIP TRUNKS		1561	1387	13%		16266	16814	-3%	
CELLULAR CALLS		1978	1578	25%		17407	17301	1%	
GENERAL CALLS		3124	2671	17%		34416	34399	0%	
TOTAL		6663	5636	18%		68089	68514	-1%	
% 911 & VoIP TRUNKS		23.4%	24.6%			23.9%	24.5%		
% CELLULAR CALLS		29.7%	28.0%			25.6%	25.3%		
% GENERAL CALLS		46.9%	47.4%			50.5%	50.2%		
Y.T.D. EMERGENCY CALLS:					CELLULAR	52%	51%		
VoIP CALLS: Increasing number of VoIP providers now sending their 911 calls through traditional 911 trunks.									

Calls For Service by Day of Week
Date: 11/01/2011 - 11/30/2011



Calls For Service by Hour of Day
Date: 11/01/2011 - 11/30/2011

