

CLINTON COUNTY CENTRAL DISPATCH
MONTHLY SERVICES REPORT
March 2011

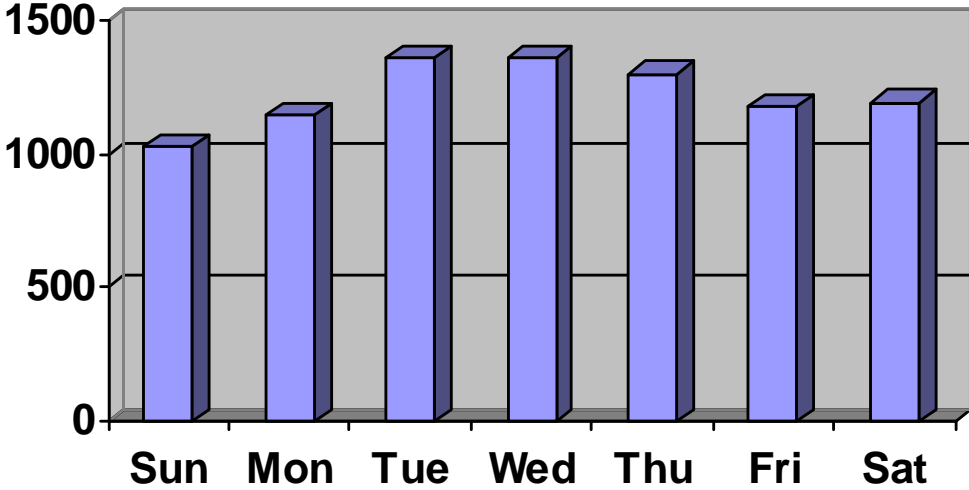
	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service (Note 1)	7876	8216	-4.14%	25287	23627	7.03%
2. Average per Day	254	265	-4.14%	281	263	7.03%
3. Average per Hour	11	11	-4.14%	12	11	7.03%
B. PATROL GENERATED DISPATCHES	4154	4566	-9.02%	11831	12758	-7.27%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2100	2100	0.00%	6736	6092	10.57%
2. Fire Dispatches	120	72	66.67%	262	184	42.39%
3. Medical First Responder Dispatches	176	209	-15.79%	600	565	6.19%
4. Ambulance Dispatches	454	450	0.89%	1334	1230	8.46%
5. Dispatch Completed	1221	1089	12.12%	3406	3096	10.01%
6. Activity Not Dispatched	691	1263	-45.29%	2754	3011	-8.54%
D. TOTAL CALLS FOR SERVICE	3541	4094	-13.51%	13871	13089	5.97%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	59.31%	51.29%	15.62%	48.56%	46.54%	4.34%
2. Fire Dispatches	3.39%	1.76%	92.70%	1.89%	1.41%	34.36%
3. Medical First Responder Dispatches	4.97%	5.11%	-2.64%	4.33%	4.32%	0.21%
4. Ambulance Dispatches	12.82%	10.99%	16.64%	9.62%	9.40%	2.34%
5. Dispatch Completed	34.48%	26.60%	29.63%	24.55%	23.65%	3.81%
6. Activity Not Dispatched	19.51%	30.85%	-36.74%	19.85%	23.00%	-13.69%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	7695	8660	-11.14%	16295	16826	-3.16%
2. Ratio Requests to Dispatches	1.02	1.00	2.00%	1.02	0.91	11.97%
G. MOBILE DATA SYSTEM						
1. Total Transactions	40812	45771	-10.83%	114156	130274	-12.37%

Note1: Telephone data transfer switch failed. March Request for Service totals reflect three-year averages.

**MARCH 2011
TELEPHONE CALL ACTIVITY**

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0
OUTGOING (aver. per hr.)	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0
ALL CALLS AVER. PER HR AVER. PER DAY	0.0 0.0	0.0 0.0	0.0 0.0	0.0 0.0	0.0 0.0	0.0 0.0	0.0 0.0	0.0 0.0	0.0 0.0
SOURCE:		THIS MONTH	MONTH LAST YR	% CHANGE IN M.T.D.		YEAR TO DATE	LAST YR TO DATE	% CHANGE IN Y.T.D.	
911 & VoIP TRUNKS	Note 1	1336	1379	-3%		4474	4009	12%	
CELLULAR CALLS		1398	1383	1%		4082	3966	3%	
GENERAL CALLS	Note 1	2950	3146	-6%		9505	8849	7%	
TOTAL		5684	5908	-4%		18061	16824	7%	
% 911 TRUNKS		23.5%	23.3%			24.8%	23.8%		
% CELLULAR CALLS		24.6%	23.4%			22.6%	23.6%		
% GENERAL CALLS		51.9%	53.2%			52.6%	52.6%		
Y.T.D. EMERGENCY CALLS:					CELLULAR	48%	50%		
Cellular calls can take up to three (3) times longer for a telecommunicator to process than traditional 911 landline calls.									
NOTE 1: Telephone data transfer switch malfunctioned. Totals reflected for March 2011 are 3-year averages									

Calls For Service by Day of Week
Date: 03/01/2011 - 03/31/2011



Calls For Service by Hour of Day
Date: 03/01/2011 - 03/31/2011

