

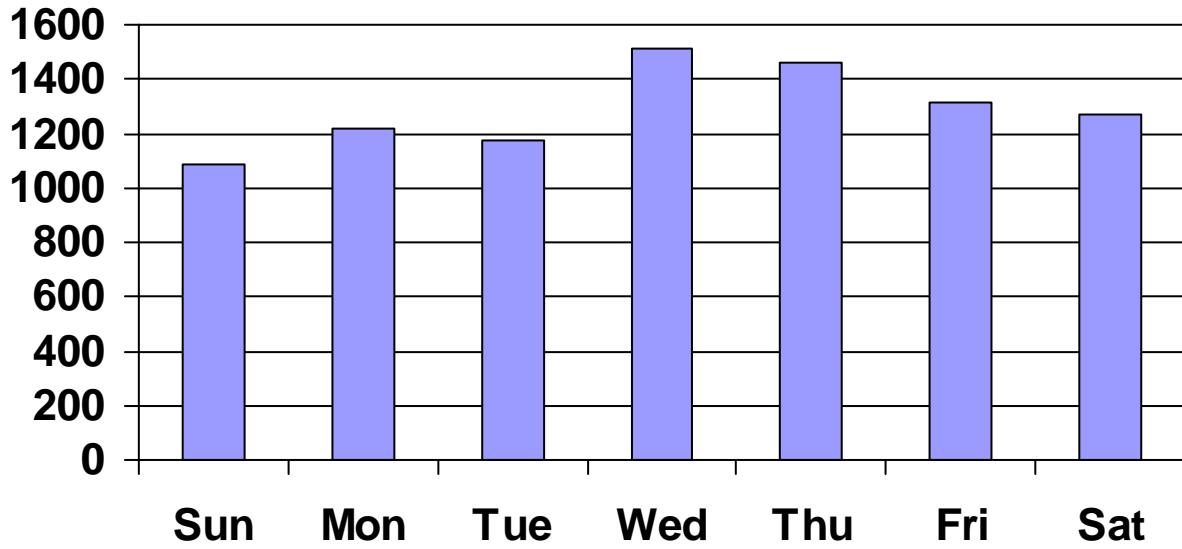
CLINTON COUNTY CENTRAL DISPATCH  
MONTHLY SERVICES REPORT  
June 2011

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	8971	9229	-2.80%	50912	49930	1.97%
2. Average per Day	299	308	-2.80%	281	276	1.97%
3. Average per Hour	12	13	-2.80%	12	11	1.97%
B. PATROL GENERATED DISPATCHES	4253	4368	-2.63%	24415	25899	-5.73%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2432	2553	-4.74%	13417	13374	0.32%
2. Fire Dispatches	83	87	-4.60%	493	432	14.12%
3. Medical First Responder Dispatches	218	222	-1.80%	1289	1191	8.23%
4. Ambulance Dispatches	442	455	-2.86%	2785	2527	10.21%
5. Dispatch Completed	1254	1337	-6.21%	7032	6687	5.16%
6. Activity Not Dispatched *	1219	1356	-10.10%	6022	6572	-8.37%
D. TOTAL CALLS FOR SERVICE	5648	6010	-6.02%	28660	28588	0.25%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	43.06%	42.48%	1.37%	46.81%	46.78%	0.07%
2. Fire Dispatches	1.47%	1.45%	1.52%	1.72%	1.51%	13.83%
3. Medical First Responder Dispatches	3.86%	3.69%	4.49%	4.50%	4.17%	7.96%
4. Ambulance Dispatches	7.83%	7.57%	3.37%	9.72%	8.84%	9.93%
5. Dispatch Completed	22.20%	22.25%	-0.20%	24.54%	23.39%	4.90%
6. Activity Not Dispatched	21.58%	22.56%	-4.34%	21.01%	22.99%	-8.60%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	9901	10378	-4.60%	19987	20565	-2.81%
2. Ratio Requests to Dispatches	0.91	0.77	18.01%	0.91	0.92	-1.12%
G. MOBILE DATA SYSTEM						
1. Total Transactions	43959	46050	-4.54%	241207	266074	-9.35%

**JUNE 2011  
TELEPHONE CALL ACTIVITY**

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	357 4.0	299 3.3	733 8.1	998 11.1	1086 12.1	1168 13.0	921 10.2	807 9.0	6369 8.8
OUTGOING (aver. per hr.)	207 2.3	117 1.3	228 2.5	446 5.0	486 5.4	464 5.2	371 4.1	283 3.1	2602 3.6
ALL CALLS AVER. PER HR AVER. PER DAY	564.0 6.3	416.0 4.6	961.0 10.7	1444.0 16.0	1572.0 17.5	1632.0 18.1	1292.0 14.4	1090.0 12.1	8971.0 12.5 299.0
		<b>THIS MONTH</b>	<b>MONTH LAST YR</b>	<b>% CHANGE IN M.T.D.</b>		<b>YEAR TO DATE</b>	<b>LAST YR TO DATE</b>	<b>% CHANGE IN Y.T.D.</b>	
<b>SOURCE (INCOMING):</b>									
911 & VoIP TRUNKS		1520	1673	-9%		8742	8796	-1%	
CELLULAR CALLS		1761	1745	1%		8944	8678	3%	
GENERAL CALLS		3088	3271	-6%		18842	18464	2%	
TOTAL		6369	6689	-5%		36528	35938	2%	
% 911 & VoIP TRUNKS		23.9%	25.0%			23.9%	24.5%		
% CELLULAR CALLS		27.6%	26.1%			24.5%	24.1%		
% GENERAL CALLS		48.5%	48.9%			51.6%	51.4%		
<b>Y.T.D. EMERGENCY CALLS:</b>					<b>CELLULAR</b>	<b>51%</b>	<b>49%</b>		
Cellular calls can take up to three (3) times longer for a telecommunicator to process than traditional 911 landline calls.									

**Calls For Service by Day of Week**  
Date: 06/01/2011 - 06/30/2011



**Calls For Service by Hour of Day**  
Date: 06/01/2011 - 06/30/2011

